





Fig. 2

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Message Log for Jim Smith

message	Sent	Recipient	Status	Delivered	Reply
Lunch today?	7/16/2001 11:00 A.M.	215-555-5551	Delivered	7/16/2001 11:05 a.m.	OIC,
Are you feeling better today?	7/16/2001 11:32 a.m.	Joe Jones	message Delivered	7/16/2001 11:33 a.m.	Much better, thanks
Where did you leave the keys?	7/16/2001 12:23 p.m.	Sue Brown	Message Delivered	7/16/2001 12:25 p.m.	

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